MAYDAY/PANPAN

Operators Name

	Date/						
TIME	ANY DOUBTS CALL DUTY WATCH O	FFICER	Entered				
	Call received, Call Sign Reg'n No Comms Type						
	Location or Long/Lat(check chart)						
	Problem						
	Type & desc of vessel						
	POBMobile No						
	MAYDAY RELAY or ALL SHIPS on all FREQUENCIES for possible assistance						
	Locate position of Distressed Vessel using DV Locate on Station 4						
	Send MRMS to Boat Crew, see next page for instructions Contact ZDOM. Auto dial Note name						
	If Directed by ZDOM Call MAC. Auto dial Note Rank & Name						
	If no confirmation from MAC witin 5 mins contact ZDOM						
	Check Inbox for replies, refresh Inbox every 1-2 minutes. See next page for instruct						
	CREATE INCIDENT REPORT INCIDENT REPO						
IF NOT	T TASKED (ZDOM or MAC Take Over)						
	Finalise Incident Report, enter Incident Report number and	d details of					
	Incident into Seahawk Comms Log, print out Incident Repo	rt, file in Rescue Folder					
IF TAS	SKED (ZDOM or MAC give go ahead)						
	Update Incident Report number and details of Incident into						
	Vessel's Comms Log, enter Incident Report number on all documents						
	Task our Vessel into Seahawk Update Status Board	d					
	Contact DWO (Auto Dial) and discuss Incident During Incident maintain contact at least every 30 minutes with Rescue Vessel. Provide updates to relevent people as required - Record details						
	If ambulance required advise MAC						
	Points to ask/suggest to skipper of stricken vessel: Life Jackets, EPIRB, Anchor,						
	Oars/Paddles, Radio, Mobile Phone Flares, Torch, V Shee	t					
ON CO	OMPLETION						
	Advise MAC if previously notified Auto dial Note Name an	d Rank					
	Send MRMS to "Incident Completed" advising Incident completed						
	See next page for instructions						
	Contact ZDOM. Auto dial Note name, advise Incident com	pleted					
	Untask our Rescue Vessel Update St	atus Board					
	Remove "DV" from "DV Locate Chart" on Station 4						
	Complete and Finalise and print Incident Report						
	Print "vessels detail sheet" from Assisted Vessel attachwith Incident Report,						
	LOP and all other documents, note paper etc, together and file in Rescue Folder						
	"Close Voyage" Assisted Vessel Make final entry in Seahawk Comms Log "Incident Report No Finalised"						



MRMS FOR INCIDENTS

PROCEDURE Crew Call Out

- 1 1 Click on MRMS Portal on bookmark bar (https://mrms.marinerescuensw.com.au/login)
- 2 click: Login (N and password)
- 3 click **NEW SMS**
- 4 Select Template Offshore Assist, Inshore Assist etc;
- 5 In Title/Subject Box enter FORSTER 30 or Forster 20
- 6 Click In Recipient box below Recipient* Insert Boat Crew or Boat Crew Solas

Group, should appear below "Select recipients or input a valid phone number"

- 7 In Message Box add Location (if known) or any additional info.
- 9 Click **Send Now**, message will be sent
- 10 Replies from crew will appear on screen (Box top left must show **Inbox**)
- 11 If **Duty Crew Member(s) has not replied within 5 minutes,** ring missing crew, if no contact Send new message, same as above except select template **Urgent More Crew Required** nominating what ratings required, eg; Skipper or Crew
- 12 Replies will appear on screen (Box top left under Activity must show **Inbox**)
- 13 To logoff click on your name top right corner

After Completion of Incident send "Incident Completed"

Same as above except use Template "Incident Completed".

"Incident Completed" is sent to ROM, UC, Boat Ops Officer and Duty Watch Officers advising that Incident completed, include any relevant information regarding Incident.

To logoff click on your name top right corner

IF REQUIRED TO STAND DOWN CREW

Same as above except use Template "Stand Down".

To logoff click on your name top right corner

INCIDENT OPERATIONAL LOG



Sheet:___/___

Name:

SOUTH WALES						Location: Incident Number:				
Time 24hrs	TO or FROM	Name or Callsign	TRV M						Action Reqd	Action Cmpl

Date: / /