	Date/								
TIME	NB ANY DOUBTS CALL DUTY WATCHOFFICER								
	Report from MAC/Zone Duty Operations Manager or Search Authority								
	Name of person Reporting the Activation								
	Any Response								
	If Original request did not come from ZDOM								
	Call ZDOM Auto dial Note Name								
	CREATE INCIDENT REPORT INCIDENT REPORT No.								
IF NO	TTASKED complete and finalise Incident Report, print out report and file in folder								
IF TAS	KED								
	Plot position and Boardcast "ALL SHIPS" for any vessels in area that may assist								
	Send Desktop Message to relevant Rescue Vessel, see next page for instructions								
	Check Inbox for replies, refresh Inbox every 1-2 minutes. See next page for instructions								
	Update Incident Report, enter Incident Report No. and details of Incident into								
	Vessel's Comms Log, enter Incident Report No. on all documents								
	Task our Rescue vessel into Seahawk Update Status Board								
	Contact DWO (Auto Dial) and discuss Incident								
	During Incident maintain contact with Distressed and Rescue Vessels.(Follow LOP105)								
	Provide updates to relevent people as required Record details								
	If ambulance required advise MAC								
ON CO	DMPLETION								
	Advise MAC if previously notified Auto dial Note Rank & Name								
	Send Desk Top Message to "Incident Completed" advising Incident completed								
	See next page for instructions								
	Call ZDOM Auto dial Note Name, advise Incident completed								
	Untask Rescue Vessel Update Status Board								
	Complete and Finalise and Print Incident Report								
	Print "vessels detail sheet" from Assisted Vessel and Rescue Vessel and attach								
	with Incident Report, LOP and all other documents, note paper etc, together								
	and file in Rescue Folder								
	Log Off Rescue Vessel and "Close Voyage" Assisted Vessel								
	Make final entry in Seahawk Comms Log "Incident Report No Finalised"								



## **DESKTOP MESSAGING FOR INCIDENTS**

### **PROCEDURE Crew Call Out**

- 1 Click on **Desktop Messaging Tab** on top of page on Station 4
- 2 click: Login (username and password saved)
- 3 Two-step verification click **Next**
- 4 click on tab inbox wx.forstertuncurry on top of page on station 4
- 5 Open email "no-reply..." copy 6 digit number and then paste into box Desktop Messaging page then click Next
- 6 Select: Personal Groups (Left hand side)
- 7 Select: Either Boat Crew or SOLAS Boat Crew
- 8 Select: Add to Recipients (Left hand side)
- 9 Select: "Click for Template" then

"Select Template" (select a message that is appropriate to the call out)

# You Must Add FO20 or FO30 to compose section Also add location of Incident

Or Compose message (A brief description of the Incident) followed by

"Please respond "Y/N" + Name + Rating + ETA, include Rescue Vessel required FO20 or FO30 And location of Incident"

7 Select: **Send Now** (Message will be sent)

8 Select: **Inbox**, Crew will respond

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#### **CHECKING REPLIES FROM DUTY CREW**

- 1 Select: **Inbox**, check for replies from crew, **refresh Inbox every 1-2 minutes**.

  To refresh click on "**Inbox**" or click top left of page
- 2 If **Duty Crew Member(s) has not replied within 5 minutes,** ring missing crew, if no contact compose new message nominating what ratings required eg; Skipper or Crew and send to **Boat Crew**

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## After Completion of Incident send "Incident Completed"

Same as Crew Call Out above except use Personal Group-Incident Completed and then use Template "Incident Completed".

"Incident Completed" is sent to ROM, UC, Boat Ops Officer and Duty Watch Officers advising that Incident completed, include any relevant information regarding Incident.

\_\_\_\_\_\_

### IF REQUIRED TO STAND DOWN CREW

Same as Crew Call Out above except use Template "Stand Down".

ENSURE THAT INCIDENT REPORT IS CREATED, FINALISED AND PRINTED OUT And filed in Rescue Folder.

# **INCIDENT OPERATIONAL LOG**



Sheet:\_\_\_/\_\_\_

Name:

SOUTH WALES						Location: Incident Number:				
Time 24hrs	TO or FROM	Name or Callsign	TRV M						Action Reqd	Action Cmpl

Date: / /